



PROVIDING AFFORDABLE QUALITY MEDICINE TO THE PEOPLE OF AFRICA

Company Registration: 2004/380

Vat Number: 3851693-015

06 April 2021

URGENT MEDICINE RECALL (Class III Type B)

Dear Customer

Fabupharm (Pty) Ltd, in consultation with the Namibian Medicine Control Council (NMRC), is recalling the following batches of ZinPharm Junior Syrup. This is a Class III Type B recall and is intended to reach all distribution points.

This recall ONLY affects the following TWO batches:

Product Name	Dosage Form	Pack Size	Batch Number	Expiry Date
ZinPharm Junior	Syrup	200ml	2010067	10/2022
ZinPharm Junior	Syrup	200ml	2010068	10/2022

Reason for recall:

The Zinc Gluconate was replaced with Zinc Picolinate in the two above-mentioned batches. Zinc Picolinate is not as freely soluble in water compared to Zinc Gluconate, which caused crystals to form at the bottom of the bottle which dissolves when shaken vigorously. The product does not hold any safety risk to any patients using the product. As the product is not esthetically pleasing and might raise a concern with the end-user, Fabupharm (Pty) Ltd has taken the decision to recall the above-mentioned batches.

Action:

1. Please stop all distribution and/or dispensing and remove any product with the above-mentioned batch numbers from stores, storage facilities, and shelves immediately.
2. Quarantine and await contact from the wholesaler for upliftment and credit process.
3. Fabupharm (Pty) Ltd, will collect all stock from the relevant wholesalers which must be accompanied by a credit claim.

This recall is being conducted with the knowledge of the NMRC. We appreciate your immediate attention and cooperation and sincerely regret any inconvenience this action may cause.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Dr. Francois Slabbert'.

Dr. Francois Slabbert
Quality Assurance Manager