

## COVID INFORMATION: Travellers (non-medical)

### BEFORE YOU COME FOR YOUR COVID-19 TEST:

- Go to [www.pathcarenamibia.com](http://www.pathcarenamibia.com)
- Click on COVID-19.
- Complete the two forms mentioned below **electronically** and print once complete
- **COVID-19 Travel Test Request form** – Ensure all your details including your name, passport number, travel date and time is accurate as any errors with this may result in you results being rejected by the airlines or border officials.
- **COVID-19 Case Investigation form** – required by Namibian government – Ministry of Health & Social Services

### ESSENTIAL ITEMS REQUIRED WHEN PRESENTING FOR A COVID-19 TEST:

- **Completed** forms (see above). If forms have not been completed beforehand, you will be asked to complete them off site and will only be allowed in the queue once your forms are completed.
- **Passport/ID** with a **photocopy** thereof
- Test cost is N\$ 850 and payment can be made by Credit/Debit card/ Cash or EFT (bank details below). Payment is to be made before you are swabbed for the test.

### HOW SOON ARE TEST RESULTS AVAILABLE

Usually within 36 - 48hours after the sample is received in the Windhoek laboratory. Add approximately 18 hours if your swab is collected outside of Windhoek as this test is performed only in Windhoek.

### GETTING YOUR RESULTS:

- Your result will be smsed and emailed to you.
- Please ensure that your cell phone number (including international code, if it is not a Namibian number) and email address are CLEAR & LEGIBLE in the space provided (see below)



TRAVELLER ID	
Traveler ID	
Traveler	
Country of Origin	
Traveling Alone	Yes or No
Passport No.	
Passport Expiry Date	
Tel. Local cell	
E-mail	
Traveler	
Local Address	
Address	
City	
Region	

- Should you need a printed and stamped result please visit our laboratory during working hours, after you have received your results by sms, bring along your Passport or ID.
- If you have not received your result, please call our COVID hotline number at **0811221472** or email [covids@pathcarenamibia.com](mailto:covids@pathcarenamibia.com), at least 10 hours before you are scheduled to leave.

## WHERE AND WHEN CAN I GET TESTED?

Swabbing times for travellers will be as follows:

### **Pathcare Eros:**

Monday to Friday: 07h00 to 15h00

Saturday: 8h00 – 11h00

Sunday/PH: 10h00 – 13h00

### **Lady Pohamba Private Hospital:**

Monday – Friday: 10h00 – 12h00, 14h30 – 16h30

### **Roman Catholic Hospital**

Monday – Friday: 7h00 – 15h00

### **Walvis Bay Pathcare:**

Monday – Friday: 7h30 – 15h00

Saturday: By appointment only

### **Swakopmund Pathcare:**

Monday – Friday: 8h00 – 15h00

Saturday: By appointment only

### **Otjiwarongo Pathcare:**

Monday – Friday: 8h00 – 15h00

By appointment only

## HOW LONG BEFORE I TRAVEL SHOULD I GET TESTED?

- This depends on the requirements of your destination country and mode of travel.
- Please verify the above with your travel agent/online COVID-19 travel guidelines for the country you are visiting as we cannot provide this information. Make your arrangements accordingly.
- At this stage most countries require a PCR test that is done within 72 hours before crossing their borders.
- The 72 hours is usually calculated from date and time of **sample collection**

## DISCLAIMER:

Travelers testing positive for COVID-19 are presumably asymptomatic. While false positive COVID-19 PCR tests occur, false negative tests are often also seen, especially in asymptomatic patients. Subsequent tests may prove negative, depending on a range of factors including but not limited to the shedding rate of the virus, immune response and sample quality.

Drs Shaw, Roux & Partners takes no responsibility for ANY claims of whatsoever nature or of any consequential losses relating to test results falling within the aforementioned category or for any tests deemed not valid for travel by any airline or country.



**BANK DETAILS:**

Drs Shaw, Roux & Partners

Standard Bank

Branch: Ausspannplatz

Branch Code: **082672**

Account No. **042690803**, Cheque Account

**Use passport/ID number as reference**

Refer to our **FAQ** document for more information at **[www.pathcarenamibia.com](http://www.pathcarenamibia.com)**