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16 May 2019

Dear Health Care Professional

RE: Detail for Modifiers

Please take note of the following rules regarding the correct use and application of modifiers. The following has reference:

Modifiers 0009/0008

When you make use of an assistant, please ensure that when you submit your claims, the correct information with regards to the assistant provider is added to your account.

The assistant provider must be a registered provider with Namaf. If the assistant is not registered with Namaf, the claim will not be paid, as an unregistered provider cannot be used as an assistant.

For example if you make use of an assistant working for the State, the assistant cannot be paid, unless registered with Namaf

If there is not a specific field where the assistant practice number can be loaded, please ensure that you load the assistant's name and practice number in the description field.

Without the assistant practice number your claims will be rejected or short paid.

The Specialist assistant modifier, 0008, can only be used in cases where the units are 200 or higher. For procedures with units less than 200, modifier 0009, should be used

Modifier 0011

The "time from and time too", have to be added on the account. Without the time, the modifier will not apply.

To prevent unnecessary rejections or short payments, please ensure that detail on the accounts are complete and correct

For further information, please do not hesitate to contact me

Kind regards

Madéne Marais
Manager: Provider Relations & Coding Specialist

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